Insurance Department

11/18/2026 9:12 am EST

Homeowner’s (Hazard) Insurance

If you pay your homeowner's insurance premiums through your regular monthly mortgage payment (also called an escrow account) and you receive a bill from your insurance provider or have a new insurance policy, please send the bill or new policy to us:

Online (it’s quick and easy!):

By mail:

ISAOA / ATIMA
PO Box 961254
Fort Worth, TX 76161

Insurance Claims

Have an insurance claim? First, contact your insurance company to file a claim and then begin the claims process with by calling 833.253.1133. You will then be able to check the status of your claim at www.propertyclaimcenter.com.

If you need to send a check to us for our endorsement, our mailing addresses are:

PO Box:

Attn: Property Loss Department
PO Box 29985
Phoenix, AZ 85038-9985

Overnight:

Attn: Property Loss Department
7350 N Dobson Rd, Suite 101
Scottsdale, AZ 85256