Getting Started

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My loan just closed. What do I need to do next?

Look for a welcome email from with information about how to get started with your online account, ways to contact us, when and how to make payments, and a glance at some of the convenient services we offer.

Where can I find my loan information?

We offer 24/7 access to your loan details online. Click to get started. Once logged in, go to *My Loan* to see your loan balance, information about payments due, interest rate, amortization schedule, payoff date, and more.

Where can I find my loan number?

Log into your online account and click or tap *My Loan*. You will find your loan number right under your loan balance—click or tap the link to see your complete loan number.

How will you communicate with me?

We can communicate with you in a variety of ways—email, secure messaging online, by phone, and by mail. To set your communication preferences, log into your account, go to *My Loan*, find the *Loan Information* section, and click *Edit*.