Your First Payment

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When will I receive my first billing statement?

If your loan just closed, please look out for your first statement in the coming weeks, before your first payment is due.

Can I opt out of receiving paper statements in the mail?

Yes, you can opt to enroll for electronic statements online or by phone. Once enrolled, you'll receive an email each time a statement is ready online instead of receiving paper copies in the mail. Enrolling is quick and easy! Log into your online account, click or tap *Documents*, and go to the *Statement Delivery Preferences* section.

When is my monthly payment due?

You can see the date your next payment is due anytime online. When you log into your online account, your payment amount and due date will be displayed on your *Dashboard* and in the *Payment* section.

How can I make my monthly payments?

You can set up automatic payments (recurring monthly or biweekly ACH drafts), or make and schedule one-time payments online, by phone, and by mail. Choose the option most convenient for you! Check out the **Payments and Payoffs** FAQs for detailed information.

Will I be charged a late fee if my payment is late?

A late fee is assessed if your payment is not received by the end of the grace period. The grace period, which is specified in your Note, is the number of days after your due date when a late fee will not be charged. If you make your payment after the grace period ends, a late fee will be assessed.